

Resend a passkey link

Use this when someone can't sign in because their passkey is gone — a lost or wiped laptop, a replaced phone, or a passkey that was never finished.

How

Users & Teams ? find the person in the Admins or Developers table ? **Resend passkey**.

They get a fresh setup link and can register a passkey on their new device. Their old passkey is not automatically removed; if the old device is compromised rather than merely gone, offboard them instead and re-invite.

Backup passkeys

The **Backup passkey** column shows whether that person has more than one passkey registered. `none` is not an error — it's a note that a single lost device will lock them out and need an admin to intervene.

Encourage a second passkey (a phone, or a hardware key kept in a drawer) for anyone whose lockout would be disruptive — especially your own account. You can add yours under **Account & Profile**.

Name	Email	Enrolled	Backup passkey	
Marcus Halvorsen	m.halvorsen@northwind.example	Aug 1, 2026	none	Resend passkey
Ada Bergström	a.bergstrom@northwind.example	Aug 1, 2026	none	Resend passkey

Resend passkey sits on each roster row — for the colleague whose enrollment link expired or never arrived.