

Set up an alert channel

Nobody watches a dashboard. Alerts put the findings that matter into the place your team already looks.

Adding a channel

Policy ? Real-time alerts ? add a channel:

- **Kind** — Slack, Microsoft Teams, or a generic JSON webhook.
- **Name** — how it appears in the list. Name it after the destination, not the event: "#security-alerts" tells you more later than "high severity".
- **Fires on** — the minimum severity: **High only**, **Medium and up**, or **Low and up (all)**.
- **Webhook URL** — must be `https`.

Test it immediately

Send test posts a message to the channel. It reports "? Sent", or tells you the destination did not accept it. Do this before you rely on it — a mistyped webhook URL fails silently forever otherwise.

The URL is write-only

Once saved, the webhook URL is never shown again. A Slack or Teams webhook URL is a credential — anyone holding it can post into your channel — so it is stored the same way a provider key is. To change it, remove the channel and add it again.

Enable, disable, remove

Each channel can be disabled without losing its configuration — useful during a noisy migration — and removed permanently.

Choosing a severity

Start at **High only**. A security channel that fires constantly is a channel people mute, and a muted channel is worse than no channel because you believe you are covered.

Widen to Medium once you know what High actually produces in your organization.

Real-time alerts

Get paged the moment a high-severity event fires. The Gateway posts to your Slack, Teams, or a generic webhook. The destination URL is stored encrypted and never shown again.

Channel

Name

Fires on

Slack



e.g. #security-alerts

High only



Webhook URL (https)

https://hooks.slack.com/services/...

Send test

Add

Alert channels — Slack, Teams or a plain webhook, with a test send before you save.

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