

Request logs from a device

When a developer reports that a tool isn't behaving, you can ask their machine for its event logs without touching the laptop.

- 1. **Diagnostics ? Request logs** on their device row.
- 2. The Endpoint Suite picks the request up and uploads a log bundle.
- 3. It appears under **Log bundles**, ready to download.

What is in a bundle

Event logs only — what the app did, which tools it configured, which requests it routed and what happened to them. **Never prompt content.** Bundles are kept 14 days.

If the machine is offline the request waits; the bundle arrives when it next connects.

Devices					
User	Device	Registered	Last seen		
s.marchetti@northwind.example	marchetti-mbp14	Aug 5, 2026	Aug 6, 2026, 6:18 AM	Request logs	Revoke access
j.lindqvist@northwind.example	johan-mbp16	Jun 28, 2026	Aug 5, 2026, 10:18 PM	Request logs	5 posture findings Revoke access
p.moreau@northwind.example	priya-mbp14	Jul 5, 2026	Aug 5, 2026, 10:11 PM	Request logs	1 posture finding Revoke access
e.rossi@northwind.example	rossi-mbp14	Jul 17, 2026	Aug 5, 2026, 9:56 PM	Request logs	1 posture finding Revoke access
m.okonkwo@northwind.example	okonkwo-xps15	Jul 9, 2026	Aug 5, 2026, 8:22 PM	Request logs	Revoke access
t.nakamura@northwind.example	nakamura-mbp16	Jul 24, 2026	Aug 4, 2026, 10:22 PM	Request logs	Revoke access

Each device row on *Diagnostics* carries *Request logs* — the bundle appears under *Log bundles* once the machine uploads it.