Devices and revoking access

Diagnostics lists every machine enrolled in your organization: who it belongs to, when it registered, and when the Gateway last saw it.

Revoking a device

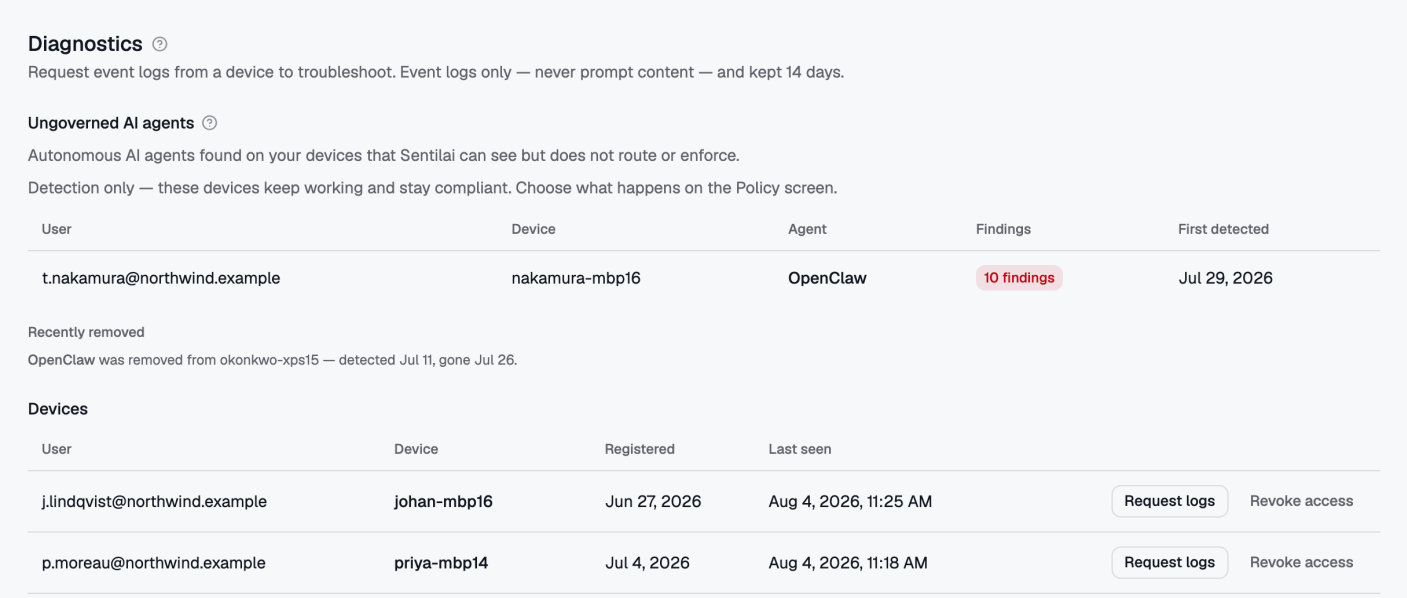
Revoke access on a row kills that machine's gateway tokens. The AI tools on it lose access within seconds — no need to reach the laptop, and it works whether or not the machine is online.

Use it for a lost or stolen laptop, or a machine that shouldn't have been enrolled. For a person who has left, use **Offboard** on Users & Teams instead — it covers every device plus their passkeys in one action.

Revoking is reversible: the same row offers **Restore access** afterwards.

Device identity

Each machine holds a hardware-backed key in the OS keychain (Keychain on macOS, Credential Manager on Windows). The private key never leaves the device, and it is what ties a request in **Activity** to a person and a machine rather than to a shared token.



Diagnostics — enrolled machines, when each was last seen, and per-device revocation.

Revision #13
Created 2026-08-01 13:06:43 UTC by Sentilai Docs
Updated 2026-08-05 06:29:16 UTC by Sentilai Docs