

Gateway error codes

What the Gateway returns when something is wrong, and what each one means for you.

Code	Meaning	What to do
401	No token, or an invalid one	The device may be revoked or its session expired — sign in again in the Endpoint Suite
403	The token lacks <code>gateway:invoke</code>	Grant the scope, or use a credential that has it
409	Ambiguous provider key — the model is in more than one key's enabled-models list	Make the model lists disjoint on Providers
424	No provider key configured for this request	Add a matching key on Providers , or move the tool to subscription mode

Upstream errors

Errors from the AI provider itself are passed through unchanged and appear in **Activity** with the **Upstream error** outcome. Rate limits, provider outages and model deprecations all arrive this way. The provider's own message tells you which.

Blocked is not an error

A request stopped by your policy is not a failure of the Gateway. It shows in Activity as **Blocked**, with the rule that stopped it in the Signals column. If a developer reports "an error", check the outcome column before assuming something is broken — it may be working exactly as configured.

Revocation timing

Revoking a device, or a device session expiring, takes effect within roughly 30 seconds rather than instantly. The Gateway notices at the next token refresh.